# NATIONAL HEALTH AND AGING TRENDS STUDY (NHATS) 

## Calculating Work Productivity Loss in the National Study of Caregiving

Suggested Citation: Wolff, Jennifer. 2016. Calculating Work Productivity Loss in the National Study of Caregiving. NHATS Technical Paper \#13. Baltimore: Johns Hopkins University School of Public Health. Available at www.NHATS.org. The technical paper was prepared with funding from the National Institute on Aging (U01AG032947) and by the Office of the Assistant Secretary for Planning and Evaluation in the Department of Health and Human Services. *Revisions to code are underlined

## Introduction

Family and other unpaid caregivers who assist older adults for health and functioning reasons provide help with a range of activities such as self-care (e.g., eating, dressing, bathing, toileting), indoor or outdoor mobility, household activities (e.g., shopping for groceries, bills and banking, laundry), or managing health and health care activities (e.g, managing medications, skin care, dental care, talking with health professionals). Providing care may affect caregivers' own health and well-being in ways that are both positive and negative. For working caregivers, providing caregiving may affect their ability to be productive on the job, either due to missing time at work (absenteeism), or due to being distracted while being physically present at work (presenteeism). Prior studies find that more intense caregiving (e.g., helping with a greater number of tasks, providing more hours of care, or assisting an older adult with dementia) is associated with greater work productivity loss. (Giovannetti, 2009)

## Measuring Work Productivity Loss

The Work Productivity and Activity Impairment (WPAI) questionnaire was originally developed by Margaret Reilly to quantitatively assess health-related work productivity loss for employed individuals. (Reilly, 1993). The measure explicitly considers time missed from work as well as reduced effectiveness on the job due to health problems by combining the amount of time missed from work with the amount of reduced productivity while at work. The measure has been validated for individuals with specific health problems such as panic disorder, asthma, irritable bowel disease, and gastroesophageal reflux disease. (See Giovennetti, 2009 and www.reillyassociates.net)

In a prior study, the WPAI questionnaire was modified to reflect caregiving-related work productivity and activity impairment. (Giovannetti, 2009). Caregivers who report that they are working for pay are asked questions about the impact of caregiving on productivity in the previous week. In the originally published instrument, questions delineated lost time and productivity due to caregiving responsibilities using a 7 day recall period as follows:

- absenteeism is measured as a percentage equal to [hours missed from work due to caregiving/(hours. missed due to caregiving + hours actually worked)] * 100;
- presenteeism is defined as the degree to which caregiving affected productivity while at work [(measured as a number on a scale from 1-10)/10] * 100;
- productivity loss is measured as a percentage equal to [absenteeism + (\% of time worked * presenteeism)] * 100;


## Work Productivity Loss in the National Study of Caregiving (NSOC)

The approach to determining work productivity loss in the NSOC (described in Wolff et al. 2016) was modified to incorporate slight differences in question wording, recall period, and response categories. Caregivers who indicated that they were working for pay were asked the number of hours that they "typically" work, as well as the number of hours "actually" worked in the past week. The hours "typically worked" was used as the denominator in the calculation of absenteeism, because NSOC asks caregivers to report time missed from work due to caregiving using a one-month recall period rather
than a one-week recall period. Numbers of hours worked (which is asked using a one-week reference period) were therefore also standardized to a one-month period by multiplying by 4.33. For caregivers who reported that they worked variable schedules ( $n=53$ in 2011), we used hours worked in the last week, or if not reported, the reported hours worked during last week they had worked.

For those caregivers who reported that they missed days of work due to caregiving ( $n=16$ in 2011), we assumed "something less than 8 hours" was equivalent to 6 hours of time missed from work, "something more than 8 hours" was equivalent to 10 hours of time missed from work, and that "about 8 hours" was 8 hours of time per day of missed work. For caregivers who reported that they missed work due to caregiving but for whom information regarding the unit of time missed from work was not provided ( $\mathrm{n}=4$ in 2011), we assumed that they missed 14 hours from work in the past month as this was the average time missed from work due to caregiving among working caregivers who reported missing any work due to caregiving.

SAS code to calculate work productivity loss in the NSOC is presented in Appendix A. The variables that are used to calculate work productivity loss in the NSOC are presented in Appendix B.

## References

Giovannetti E, Wolff J, Frick K, Boult C. Validation of the Work Productivity and Activity Impairment Questionnaire for Informal Caregivers (WPAI:CG) Value in Health. 2009;12(6):1011-7

Reilly M, Zbrozek A, Dukes E. The validity and reproducibility of a work productivity and activity impairment instrument. Pharmacoeconomics 1993;4(5):353-65.

Wolff JL, Spillman BC, Freedman VA, Kasper JD. A National Profile of Family and Unpaid Caregivers Who Assist Older Adults With Health Care Activities. JAMA Intern Med. Published online February 15, 2016. doi:10.1001/jamainternmed.2015.7664

## Appendix A. SAS code to calculate work productivity loss in the National Study of Caregiving (NSOC)

```
CGWORK4PAY=.;
IF ceclwrk4pay=1 THEN CGWORK4PAY=1;
ELSE CGWORK4PAY=0;
MISSEDWK=0;
IF ceclmsswrkmt=1 then MISSEDWK=1;
CGMISSEDWK=0;
IF ceclmsswrkmt=1 and ceclmswkhelp=1 then CGMISSEDWK=1;
else cgmissedwk=0;
MISSEDHRS=0;
IF ceclmswkunit=1 and ceclmswkhlph>0 then MISSEDHRS=ceclmswkhlph;
else if ceclmswkunit=2 and ceclmswkhlpd>0 and ceclwkhrperd=1 then
MISSEDHRS=(ceclmswkhlpd*8);
else if ceclmswkunit=2 and ceclmswkhlpd>0 and ceclwkhrperd=3 then
MISSEDHRS=(ceclmswkhlpd*10);
else if ceclmswkunit=2 and ceclmswkhlpd>0 and ceclwkhrperd=2 then
MISSEDHRS=(ceclmswkhlpd*6);
else if ceclmswkunit=2 and ceclmswkhlpd>0 and ceclwkhrperd<0 then
MISSEDHRS=(ceclmswkhlpd*8); /*DON'T KNOW HOW MANY HOURS/DAY*/
else if CGMISSEDWK=1 and ceclmswkunit<0 then MISSEDHRS=14; /*CODE TO AVERAGE
MISSED HOURS AMONG WORKING CAREGIVERS WHO MISSED TIME DUE TO CAREGIVING*/
HOURSWORKED=.;
IF 90>CEC1HRSWEEK>0 THEN HOURSWORKED=CEC1HRSWEEK*4.33;
ELSE if ceclhrslstwk>0 then HOURSWORKED=ceclhrslstwk*4.33;
ELSE if ceclhrslast>0 then HOURSWORKED= ceclhrslast *4.33;
ELSE HOURSWORKED=0;
MISSEDHRS RC=.;
IF MISSEDHRRS>HOURSWORKED THEN MISSEDHRS_RC=HOURSWORKED;
ELSE MISSEDHRS_RC=MISSEDHRS;
ABSENTEEISM=0;
IF CGMISSEDWK=1 AND MISSEDHRS RC>0 THEN
ABSENTEEISM=(MISSEDHRS_RC/(HOURRSWORKED));
else absenteeism=0;
PRESENTEEISM=0;
IF ceclhlpafwkl=1 then PRESENTEEISM=(cec1hlpafwk2/10);
else PRESENTEEISM=0;
WPAI=ABSENTEEISM+((1-ABSENTEEISM) *PRESENTEEISM);
IF WPAI>1 THEN WPAI=1;
```

Appendix B. Sources of information for Work Productivity Loss in the National Study of Caregiving (NSOC)

| Item | Variable Name | Variable Label |
| :--- | :--- | :--- |
| EC1 | cec1wrk4pay | C1 EC1 WORK FOR PAY LAST WEEK |
| EC7 | cec1hrsweek | C1 EC7 HRS PER WEEK AT MAIN JOB |
| EC8 | cec1hrslstwk | C1 EC8 NUMB HRS WORKED LAST WEEK |
| EC9 | cec1hrslast | C1 EC9 HRS WRKED LST WEEK WORKED |
| EC13 | cec1msswrkmt | C1 EC13 EVER ABSENT FROM WORK |
| EC14 | cec1mswkhelp | C1 EC14C MISS WORK HELPING |
| EC15 | cec1mswkunit | C1 EC15 HRS MISS WORK HELP UNIT |
| EC15a | cec1mswkhlph | C1 EC15A NUM HRS MISS WORK HELP |
| EC15b | cec1mswkhlpd | C1 EC15B NUM DYS MISS WORK HELP |
| EC16 | cec1wkhrperd | C1 EC16 NUM OF HOURS IN WORK DAY |
| EC17 | cec1hlpafwk1 | C1 EC17 HELPING AFFECTS WORK |

