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# National Study of Caregiving

Section AP [TIME DIARY APPOINTMENT]

Sequence: 15

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AP1PRE

AP1PRE

NOT ON FILE

**QUESTION TEXT:**

PRESS 1 AND ENTER TO CONTINUE

**PROGRAMMER INSTRUCTIONS:**

SET IW1\_PRIMARY AND IW1\_BACKUP:

IF NSOCRANDVAR = 1, SET IW1\_PRIMARY = MONDAY AND IW1\_BACKUP = TUESDAY  
IF NSOCRANDVAR = 2, SET IW1\_PRIMARY = MONDAY AND IW1\_BACKUP = WEDNESDAY  
IF NSOCRANDVAR = 3, SET IW1\_PRIMARY = MONDAY AND IW1\_BACKUP = THURSDAY  
IF NSOCRANDVAR = 4, SET IW1\_PRIMARY = MONDAY AND IW1\_BACKUP = FRIDAY  
IF NSOCRANDVAR = 5, SET IW1\_PRIMARY = MONDAY AND IW1\_BACKUP = SATURDAY  
IF NSOCRANDVAR = 6, SET IW1\_PRIMARY = MONDAY AND IW1\_BACKUP = SUNDAY  
IF NSOCRANDVAR = 7, SET IW1\_PRIMARY = TUESDAY AND IW1\_BACKUP = MONDAY  
IF NSOCRANDVAR = 8, SET IW1\_PRIMARY = TUESDAY AND IW1\_BACKUP = WEDNESDAY  
IF NSOCRANDVAR = 9, SET IW1\_PRIMARY = TUESDAY AND IW1\_BACKUP = THURSDAY  
IF NSOCRANDVAR = 10, SET IW1\_PRIMARY = TUESDAY AND IW1\_BACKUP = FRIDAY  
IF NSOCRANDVAR = 11, SET IW1\_PRIMARY = TUESDAY AND IW1\_BACKUP = SATURDAY  
IF NSOCRANDVAR = 12, SET IW1\_PRIMARY = TUESDAY AND IW1\_BACKUP = SUNDAY  
IF NSOCRANDVAR = 13, SET IW1\_PRIMARY = WEDNESDAY AND IW1\_BACKUP = MONDAY  
IF NSOCRANDVAR = 14, SET IW1\_PRIMARY = WEDNESDAY AND IW1\_BACKUP = TUESDAY  
IF NSOCRANDVAR = 15, SET IW1\_PRIMARY = WEDNESDAY AND IW1\_BACKUP = THURSDAY  
IF NSOCRANDVAR = 16, SET IW1\_PRIMARY = WEDNESDAY AND IW1\_BACKUP = FRIDAY  
IF NSOCRANDVAR = 17, SET IW1\_PRIMARY = WEDNESDAY AND IW1\_BACKUP = SATURDAY  
IF NSOCRANDVAR = 18, SET IW1\_PRIMARY = WEDNESDAY AND IW1\_BACKUP = SUNDAY  
IF NSOCRANDVAR = 19, SET IW1\_PRIMARY = THURSDAY AND IW1\_BACKUP = MONDAY  
IF NSOCRANDVAR = 20, SET IW1\_PRIMARY = THURSDAY AND IW1\_BACKUP = TUESDAY  
IF NSOCRANDVAR = 21, SET IW1\_PRIMARY = THURSDAY AND IW1\_BACKUP = WEDNESDAY  
IF NSOCRANDVAR = 22, SET IW1\_PRIMARY = THURSDAY AND IW1\_BACKUP = FRIDAY  
IF NSOCRANDVAR = 23, SET IW1\_PRIMARY = THURSDAY AND IW1\_BACKUP = SATURDAY  
IF NSOCRANDVAR = 24, SET IW1\_PRIMARY = THURSDAY AND IW1\_BACKUP = SUNDAY  
IF NSOCRANDVAR = 25, SET IW1\_PRIMARY = FRIDAY AND IW1\_BACKUP = MONDAY  
IF NSOCRANDVAR = 26, SET IW1\_PRIMARY = FRIDAY AND IW1\_BACKUP = TUESDAY  
IF NSOCRANDVAR = 27, SET IW1\_PRIMARY = FRIDAY AND IW1\_BACKUP = WEDNESDAY  
IF NSOCRANDVAR = 28, SET IW1\_PRIMARY = FRIDAY AND IW1\_BACKUP = THURSDAY  
IF NSOCRANDVAR = 29, SET IW1\_PRIMARY = FRIDAY AND IW1\_BACKUP = SATURDAY  
IF NSOCRANDVAR = 30, SET IW1\_PRIMARY = FRIDAY AND IW1\_BACKUP = SUNDAY  
IF NSOCRANDVAR = 31, SET IW1\_PRIMARY = SATURDAY AND IW1\_BACKUP = MONDAY  
IF NSOCRANDVAR = 32, SET IW1\_PRIMARY = SATURDAY AND IW1\_BACKUP = TUESDAY  
IF NSOCRANDVAR = 33, SET IW1\_PRIMARY = SATURDAY AND IW1\_BACKUP = WEDNESDAY  
IF NSOCRANDVAR = 34, SET IW1\_PRIMARY = SATURDAY AND IW1\_BACKUP = THURSDAY  
IF NSOCRANDVAR = 35, SET IW1\_PRIMARY = SATURDAY AND IW1\_BACKUP = FRIDAY  
IF NSOCRANDVAR = 36, SET IW1\_PRIMARY = SATURDAY AND IW1\_BACKUP = SUNDAY  
IF NSOCRANDVAR = 37, SET IW1\_PRIMARY = SUNDAY AND IW1\_BACKUP = MONDAY  
IF NSOCRANDVAR = 38, SET IW1\_PRIMARY = SUNDAY AND IW1\_BACKUP = TUESDAY  
IF NSOCRANDVAR = 39, SET IW1\_PRIMARY = SUNDAY AND IW1\_BACKUP = WEDNESDAY  
IF NSOCRANDVAR = 40, SET IW1\_PRIMARY = SUNDAY AND IW1\_BACKUP = THURSDAY  
IF NSOCRANDVAR = 41, SET IW1\_PRIMARY = SUNDAY AND IW1\_BACKUP = FRIDAY  
IF NSOCRANDVAR = 42, SET IW1\_PRIMARY = SUNDAY AND IW1\_BACKUP = SATURDAY

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AP1

AP1

NOT ON FILE

**DISPLAY INSTRUCTIONS:**

Display NHATSSPFIRSTNAME "NHATS SP FIRST NAME"  
Display NHATSSPLASTNAME "NHATS SP LAST NAME"  
Display IW1\_PRIMARY (Monday, Tuesday, Wednesday,...).

**QUESTION TEXT:**

One goal of NSOC is to understand how people like you use their time. We'd like to call you back and ask you some questions about your activities on the prior day. It should take about 20 to 30 minutes and as a token of appreciation we will send you an additional \$30 check after you complete the follow-up interview.  
  
PRESS 1 AND ENTER TO CONTINUE

**AP2**

**AP2**

NOT ON FILE

**DISPLAY INSTRUCTIONS:**

Display IW1\_PRIMARY.

**QUESTION TEXT:**

For this part of the study, the computer picks the day of the week for us to call you back. We would like to schedule you for a {IW1\_PRIMARY}.  
IF THE APPOINTMENT CAN BE SET FOR THE PRIMARY INTERVIEW DAY ({IW1\_PRIMARY}), ENTER [1] AND MOVE TO THE NEXT SCREEN TO RECORD THE DATE AND TIME.  
IF RESPONDENT IS NEVER AVAILABLE ON THE PRIMARY DAY, ENTER [2] TO SCHEDULE ON A BACKUP DAY.

**CODES**

1	APPOINTMENT TO BE SET FOR PRIMARY DAY	AP4
2	NEVER AVAILABLE ON PRIMARY DAY (BACKUP DAY NEEDED)	
3	CAN'T SCHEDULE NOW (CALL BACK TO SCHEDULE)	AP12
4	INITIAL RESISTANCE (SEND CONCERNS LETTER)	AP12

**PROGRAMMER INSTRUCTIONS:**

If AP2=1 (APPOINTMENT TO BE SET FOR PRIMARY DAY) Write IW1\_PRIMARY to IW1\_SELECTEDDAY.  
Else IF AP2=3 (CAN'T SCHEDULE NOW) set CALLBACK flag=1.  
Else if AP2 =4 (INITIAL RESISTENCE) set CONCERNS LETTER flag = 1.

**AP3**

**AP3**

NOT ON FILE

**DISPLAY INSTRUCTIONS:**

Display IW1\_BACKUP.

**QUESTION TEXT:**

OK, that's fine. The computer has given me a backup day that we can try. How about a {IW1\_BACKUP}?  
  
IF THE APPOINTMENT IS ABLE TO BE SET FOR THE BACK-UP INTERVIEW DAY ({IW1\_BACKUP}), ENTER [1] AND MOVE TO THE NEXT SCREEN TO RECORD THE DATE.

**CODES**

1	APPOINTMENT TO BE SET FOR BACKUP DAY	
2	NEVER AVAILABLE ON BACKUP DAY	AP12

**PROGRAMMER INSTRUCTIONS:**

IF AP3=1 (APPOINTMENT TO BE SET FOR BACKUP DAY) write IW1\_BACKUP to IW1\_SELECTEDDAY.  
Else if AP3=2 (NEVER AVAILABLE ON BACKUP DAY) SET UNABLETOSCHEDULE FLAG = 1.

**AP4**

**AP4**

NOT ON FILE

**DISPLAY INSTRUCTIONS:**

Display IW1\_SELECTEDDAY.  
Display {TODAY + 2} with day of week.

**QUESTION TEXT:**

WORK WITH RESPONDENT TO IDENTIFY A {IW1\_SELECTEDDAY} WHERE HE/SHE CAN BE INTERVIEWED.

[RECORD THE INTERVIEW DATE IN MM / DD / YYYY FORMAT]

\_\_/\_\_/\_\_\_\_  
MM/DD/YYYY

INTERVIEW DATE MUST BE SET FOR {TODAY + 2} OR LATER.

**PROGRAMMER INSTRUCTIONS:**

Write AP4 to 3 separate variables: IW1DATE\_MM, IW1DATE\_DD, IW1DATE\_YYYY.  
Date must be set for "today + 2" or later to allow for processing.  
HARD EDIT. Show message "Appointment must be made for {today + 2} or later".  
Fill {today + 2} with day of week.  
Hard range for YYYY: Allow only current year and current year + 1.  
HARD EDIT. Show message "Appointment must be made in 2017-2018".  
Hard range for DD = 1-31.  
Hard range for MM = 1-12.  
Use number input mask (xx/xx/xxxx) in the response field.

**AP5**

**AP5**

NOT ON FILE

**QUESTION TEXT:**

RECORD THE INTERVIEW TIME ZONE

[ASK IF NECESSARY:] What time zone will we be calling for this appointment?

**CODES**

- 1 EASTERN TIME ZONE
- 2 CENTRAL TIME ZONE
- 3 MOUNTAIN TIME ZONE
- 4 PACIFIC TIME ZONE
- 5 ALASKA TIME ZONE
- 6 HAWAII TIME ZONE
- 7 ARIZONA (MOUNTAIN TIME ZONE)

**PROGRAMMER INSTRUCTIONS:**

WRITE AP5 TO VARIABLE IW1TIMEZONE

**AP6**

**AP6**

NOT ONE FILE

**QUESTION TEXT:**

ENTER TIME IN NUMBERS AND THEN "A" FOR AM OR "P" FOR PM.

USE LEADING ZEROS – E.G. TO ENTER 8:20AM, TYPE [0 8 2 0 A]

\_\_: \_\_ AM/PM

**PROGRAMMER INSTRUCTIONS:**

Write the HOUR from AP6 to IW1TIME\_HH with range 1-12.  
Write the MINUTE from AP6 to IW1TIME\_MM with range 0-59.  
Write the AM/PM from AP6 to IW1TIME\_AP as "A" or "P".

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**AP7**

**AP7**

NOT ON FILE

**DISPLAY INSTRUCTIONS:**

Display PRELOAD.NSOCPHONE.  
Display PRELOAD.NSOCPHONELOCATION.

**QUESTION TEXT:**

Just to confirm, we will be calling you at:  
{NSOCPHONE} {NSOCPHONELOCATION}  
IF COMPLETE PHONE NUMBER NOT DISPLAYED, ENTER 2

**CODES**

- |   |   |     |
|---|---|-----|
| 1 | YES, PHONE NUMBER CORRECT                   | AP9 |
| 2 | NO, RECORD NEW NUMBER REFUSED<br>DON'T KNOW |     |

**PROGRAMMER INSTRUCTIONS:**

If 1 (YES, PHONE NUMBER CORRECT), write PRELOAD.NSOCPHONE to TDPHONE and PRELOAD.NSOCPHONELOCATION to TDPHONELOCATION.

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**AP8A**

**AP8A**

NOT ON FILE

**QUESTION TEXT:**

What is the area code and phone number?  
  
ENTER NUMBER

**ENTER TEXT**

Length 10

**PROGRAMMER INSTRUCTIONS:**

Hard edit: if the answer from AP8A contains less than 10 digits, display error message #12.  
Use number input mask (xxx-xxx-xxxx) in the response field.  
Write New Phone to TDPHONE.

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**AP8B**

**AP8B**

NOT ON FILE

**QUESTION TEXT:**

Is this a home phone, cell phone, or a phone located somewhere else?

**CODES**

- |    |                          |     |
|----|--------------------------|-----|
| 1  | HOME                     | AP9 |
| 2  | CELL PHONE               | AP9 |
| 3  | WORK PHONE               | AP9 |
| 91 | SOMEWHERE ELSE (SPECIFY) |     |

**PROGRAMMER INSTRUCTIONS:**

Write TYPE OF TDPHONE to TDPHONELOCATION.

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**AP8C****AP8C**

NOT ON FILE

**QUESTION TEXT:**

ENTER LOCATION OF TDPHONE.

**ENTER TEXT**

Length

50

**PROGRAMMER INSTRUCTIONS:**

Write to TDPHONEOTHER LOCATION.

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**AP9****AP9**

NOT ON FILE

**DISPLAY INSTRUCTIONS:**

Appointment Day: {IW1\_SELECTEDDAY}

Appointment Date: {IW1DATE\_MM}/{IW1DATE\_MM}/{IW1DATE\_YYYY}

Appointment Time: {IW1TIME\_HH}/{IW1TIME\_MM}/{IW1TIME\_AP} {IW1TIMEZONE}

**QUESTION TEXT:**

Just to confirm, we have you scheduled for [CONFIRM APPOINTMENT DAY, DATE, AND TIME]

IF CORRECT, PRESS 1 AND ENTER TO CONTINUE.  
OTHERWISE, BACK UP AND MAKE CORRECTIONS.**PROGRAMMER INSTRUCTIONS:**

Allow back-up to change the date or time of the appointment.

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**AP10****AP10**

NOT ON FILE

**DISPLAY INSTRUCTIONS:**

Display "or text" and code 2 TEXT if TDPHONELOCATION=CELL.

**QUESTION TEXT:**

Would you like to receive either a reminder email {or text} or phone call ahead of time?

**CODES**

1	EMAIL	
2	{TEXT}	AP12
3	PHONE CALL	AP12
4	NO REMINDER	AP12

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**AP11****AP11**

NOT ON FILE

**DISPLAY INSTRUCTIONS:**

Display PRELOAD.CG EMAIL.

**QUESTION TEXT:**ASK OR CONFIRM:  
(I have your email address as/And what is your email address?)

{CG EMAIL}

**PROGRAMMER INSTRUCTIONS:**

Populate collection field with PRELOAD.CG EMAIL.

Allow update to email if prefilled and allow enter if field is prefilled and no updates are made.

Write AP11 to CG EMAIL.

**DISPLAY INSTRUCTIONS:**

If CALLBACK flag=1 (YES) display "Ok, I'll plan to check back with you at another time."

Else if UNABLETOSCHEDULE FLAG =1 (YES) display "Thank you. I will need to check with my supervisor to see if any other day can be scheduled."

Else if CONCERNS LETTER flag = 1 (YES) display "I understand you have some concerns. I'd like to check back with you after you've had some time to think about it."

Else if IW1\_SELECTEDDAY NE null display "Thank you for setting your appointment."

**QUESTION TEXT:**

{Thank you for setting your appointment./ I understand you have some concerns. I'd like to check back with you after you've had some time to think about it. /Thank you. I will need to check with my supervisor to see if any other day can be scheduled./Ok, I'll plan to check back with you at another time.} I just need to confirm your contact information.

PRESS 1 AND ENTER TO CONTINUE

**PROGRAMMER INSTRUCTIONS:**

If IW1\_SELECTEDDAY NE null, set appointment status = 20 (Complete).

If CALLBACK FLAG=1 or CONCERNS LETTER flag=1, set appointment status = call back.

Else if UNABLETOSCHEDULE FLAG = 1, set appointment status = 40 (unable to schedule).

IF HELPED LAST MONTH flag = 1 (YES) and SP DECEASED flag NE 1 (YES), SET TDELIG flag = 1.

IF TDPHONE NE PRELOAD.NSOCPHONE, WRITE TDPHONE TO NSOCPHONE2 AND TDPHONELOCATION TO PRELOAD.NSOCPHONE2LOCATION, AND TDPHONEOTHER LOCATION TO PRELOAD.NSOCPHONE2OTHERLOCATION.

Go to Section CN - Closing.

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