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# National Study of Caregiving

Section HC [HEALTH CARE INTERACTIONS]

Sequence: 5

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HC1PRE

HC1PRE

NOT ON FILE

**DISPLAY INSTRUCTIONS:**

If SP DECEASED flag = 1 (YES) and ((SP MONTH OF DEATH or SP YEAR OF DEATH) = RF or DK), display "of {SP}'s life".

Else if SP DECEASED flag = 1 (YES), display "of {SP}'s life" and " ", that is, " " and " " between {SP MONTH OF DEATH, SP YEAR OF DEATH - 1 YEAR and SP MONTH OF DEATH, SP YEAR OF DEATH}" with date as "Month, year" with month spelled out.

Otherwise, display " , that is," and "since {CURRENT DATE - 1 YEAR}" with date as "Month, year" with month spelled out. Display "year" in underlined text.

**QUESTION TEXT:**

Now please think about the last year {of {SP}'s life}, that is, {since CURRENT DATE - 1 YEAR}/between {SP MONTH OF DEATH, SP YEAR OF DEATH - 1 YEAR and SP MONTH OF DEATH, SP YEAR OF DEATH}.

PRESS 1 AND ENTER TO CONTINUE

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HC1

hc7hlpdkdr

C7 HC1 HLP SPEAK TO MED PROVDR  
(PREVIOUSLY CA12B)

**DISPLAY INSTRUCTIONS:**

If SP DECEASED flag = 1 (YES), display "of {his/her} life".

**QUESTION TEXT:**

In the last year {of {his/her} life}, did you ever speak to or e-mail any of {SP}'s medical providers about {his/her} care?

IF NEEDED: This includes discussing test results and other information about {his/her} health conditions and treatment plan.

**CODES**

1	YES	
2	NO	HC5
	REFUSED	HC5
	DON'T KNOW	HC5

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HC2

hc7talkoft

C7 HC2HOW OFTEN TALK WITH MED  
PROVIDERS

**DISPLAY INSTRUCTIONS:**

If SP DECEASED flag = 1 (YES), display "of {his/her} life".

**QUESTION TEXT:**

In the last year {of {his/her} life}, how often did you speak to or e-mail {SP}'s medical providers about {his/her} care? Would you say often, sometimes, or rarely?

**CODES**

1	OFTEN	
2	SOMETIMES	
3	RARELY	
	REFUSED	
	DON'T KNOW	

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**HC3****chc7hlpdramt**C7 HC3 AMT HLP SPEAK TO MED  
PROVDR**DISPLAY INSTRUCTIONS:**

If SP DECEASED flag = 1 (YES), display “of {his/her} life”.

**QUESTION TEXT:**

In the last year {of {his/her} life}, how much did communicating with {SP}'s medical providers help you with caring for {him/her}? Would you say a lot, somewhat, a little, or not at all?

**CODES**

- |   |            |
|---|------------|
| 1 | A LOT      |
| 2 | SOMEWHAT   |
| 3 | A LITTLE   |
| 4 | NOT AT ALL |
|   | REFUSED    |
|   | DON'T KNOW |

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**HC4A****chc7regdoc**

C7 HC4A DOC COMMUNICATE MOST WITH

**DISPLAY INSTRUCTIONS:**

If SP DECEASED flag = 1 (YES), display “of {his/her} life”.

**QUESTION TEXT:**

Now think about the medical provider that you communicated with most often about {SP}'s care in the last year {of {his/her} life}. Was that {his/her} usual provider or someone else?

**CODES**

- |   |                |
|---|----------------|
| 1 | USUAL PROVIDER |
| 2 | SOMEONE ELSE   |
|   | REFUSED        |
|   | DON'T KNOW     |

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**HC4B****chc7listen**

C7 HC4BA DOC LISTENS TO CG

**chc7understood**C7 HC4BB ASKS UNDERSTAND SP HLTH  
TREATMNT**chc7hlpmanage**C7 HC4BC ASKS NEEDS HELP MANAGE SP  
HLTH**DISPLAY INSTRUCTIONS:**

If SP DECEASED flag = 1 (YES), display “of {his/her} life”.

Use "Same Question Stem" display.

If at first item, do not display question text in brackets.

Otherwise, display question text in brackets.

**QUESTION TEXT:**

{[] In the last year {of {SP}'s life}, how often did that provider{[]}

{variable text [a-c]}

RESPONSE [1] a. listen to what you had to say: always, usually, sometimes, or never?

RESPONSE [2] b. ask if you understood {SP}'s health treatments? [always, usually, sometimes, or never?]

RESPONSE [3] c. ask if you needed help managing {SP}'s health treatments? [always, usually, sometimes, or never?]

**CODES**

- 1 ALWAYS
- 2 USUALLY
- 3 SOMETIMES
- 4 NEVER
- REFUSED
- DON'T KNOW

**PROGRAMMER INSTRUCTIONS:**

Array the responses and variable text columns in the panel.  
Display 'variable text' in the a-c sequence until all rows have been displayed.

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<b>HC5</b>	<b>chc7hlpmdapt</b>	C7 HC5A HELP MAKE MEDICAL APPTS
	<b>chc7online</b>	C7 HC5B GO ONLINE MED ACCOUNTS
	<b>chc7coordnat</b>	C7 HC5C COORDINATE SP MED CARE

**DISPLAY INSTRUCTIONS:**

If SP DECEASED flag = 1 (YES), display "of {his/her} life".

Use "Same Question Stem" display.  
If at first item, do not display question text in brackets.  
Otherwise, display question text in brackets.

Display "year" in bold and underlined text.

**QUESTION TEXT:**

{[ ]} In the last year {of {his/her} life}, did you ever{[ ]}

{variable text [a-c]}

RESPONSE [1] a. make appointments for {SP} with any medical provider?  
RESPONSE [2] b. log into an online account to see {SP}'s medical information or test results?  
RESPONSE [3] c. coordinate {SP}'s care across more than one provider?

IF NEEDED: This includes talking to different care providers to make sure they agree about {his/her} treatment plan.

**CODES**

- 1 YES
- 2 NO
- REFUSED
- DON'T KNOW

**PROGRAMMER INSTRUCTIONS:**

Array the responses and variable text columns in the panel.  
Display 'variable text' in the a-c sequence until all rows have been displayed.

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<b>HC6</b>	<b>chc7hlpinsrn</b>	C7 HC6A HELP ADD HEALTH INS PLN
	<b>chc7hlpothin</b>	C7 HC6B HELP W OTHR HEALTH INS

**DISPLAY INSTRUCTIONS:**

If SP DECEASED flag = 1 (YES), display "of {his/her} life".  
Use "Same Question Stem" display.  
If at first item, do not display question text in brackets.

Otherwise, display question text in brackets.

Display "year" in bold and underlined text.

**QUESTION TEXT:**

{[ ]}In the last year {of {his/her} life}, did you  
{variable text [a-b]}

RESPONSE [1] a. help {SP} change or add a health insurance or prescription drug plan?

IF NEEDED: For example, changed or helped {him/her} change a Medicare supplemental plan or prescription drug plan, or helped {him/her} decide to join or leave a managed care plan.

RESPONSE [2] b. handle any other health insurance matters related to {SP}'s medical care?

IF NEEDED: This includes contacting Medicare or another insurer to find out what is covered, comparing plans or providers, finding out about bills, or filing a claim.

**CODES**

- 1 YES
- 2 NO  
REFUSED  
DON'T KNOW

**PROGRAMMER INSTRUCTIONS:**

Array the responses and variable text columns in the panel.  
Display 'variable text' in the a-b sequence until all rows have been displayed.

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**BOX HC7**

**BOX HC7**

NOT ON FILE

If SP DECEASED flag = 1 (YES), go to Section AC - Aspects of Care.  
Otherwise, go to HC7.

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**HC7**

**chc7hosp1p**

C7 HC7 HELP AFTER OVERNIGHT  
HOSPITALIZATION

**DISPLAY INSTRUCTIONS:**

Display "overnight" in underlined text.

**QUESTION TEXT:**

In the last year, did you help {SP} after an overnight stay at a hospital?

**CODES**

- 1 YES
- 2 NO SECTION AC  
REFUSED SECTION AC  
DON'T KNOW SECTION AC

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**HC8**

**chc7hospset**

C7 HC8 WHERE DID SP GO AFTER  
HOSPITAL

**QUESTION TEXT:**

When {SP} left the hospital, did {he/she} go directly home, to another facility, or somewhere else?  
IF NEEDED: If {he/she} had more than one stay, please refer to the most recent time {he/she} left.

**CODES**

1	SP'S HOME	HC9
2	ANOTHER FACILITY (NURSING HOME, INPATIENT REHAB, ANOTHER HOSPITAL)	HC9
3	RESPONDENT'S HOME	HC9
91	ANOTHER PLACE (SPECIFY)	
	REFUSED	HC9
	DON'T KNOW	HC9

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**HC8A**

**HC8A**

NOT ON FILE

**QUESTION TEXT:**

SPECIFY PLACE SP WENT AFTER HOSPITAL STAY

**ENTER TEXT**

Length

50

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**HC9**

**chc7informed**

C7 HC9 TRAINING FOR POST HOSPITAL CARE

**QUESTION TEXT:**

Did medical providers at the hospital give you the training you needed to manage {SP}'s post-hospital care?

**CODES**

1	YES
2	NO OR NOT ENOUGH
	REFUSED
	DON'T KNOW

**PROGRAMMER INSTRUCTIONS:**

Go to Section AC – Aspects of Care.

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